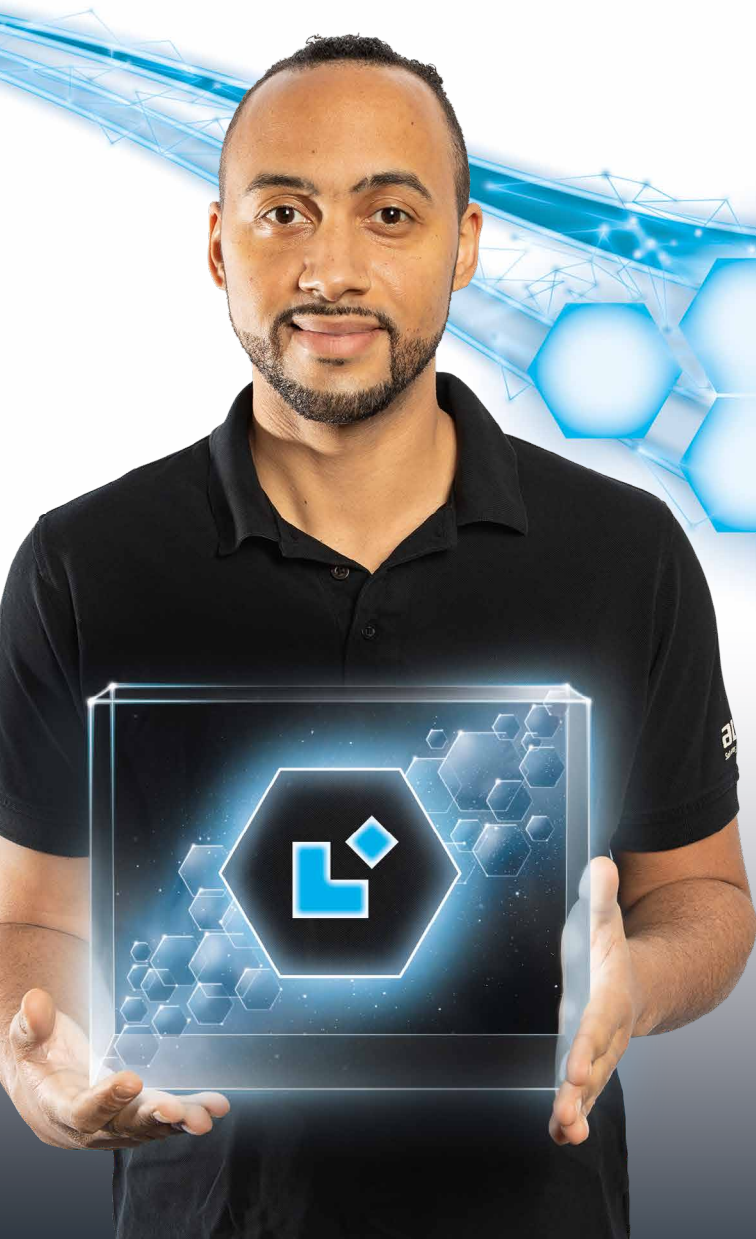




# Spare parts & accessories



Reliable  
replacement  
guaranteed

# SPARE PARTS & ACCESSORIES

## Reliable replacement guaranteed

For us, spare parts are central services since they importantly contribute to function, safety and lifetime of your AUMA actuators.

### Tested quality

As a manufacturer, we bear responsibility. Spare parts are still available after decades of device deployment. AUMA original parts are series parts subject to the standard production process. They undergo comprehensive quality control and meet the highest demands.

### Fast delivery

A comprehensive portfolio of spare parts and practical accessories are always on stock. Thanks to good availability, simple order processes and modern and high-performance logistics, our team guarantees fast delivery on site – on a worldwide scale.

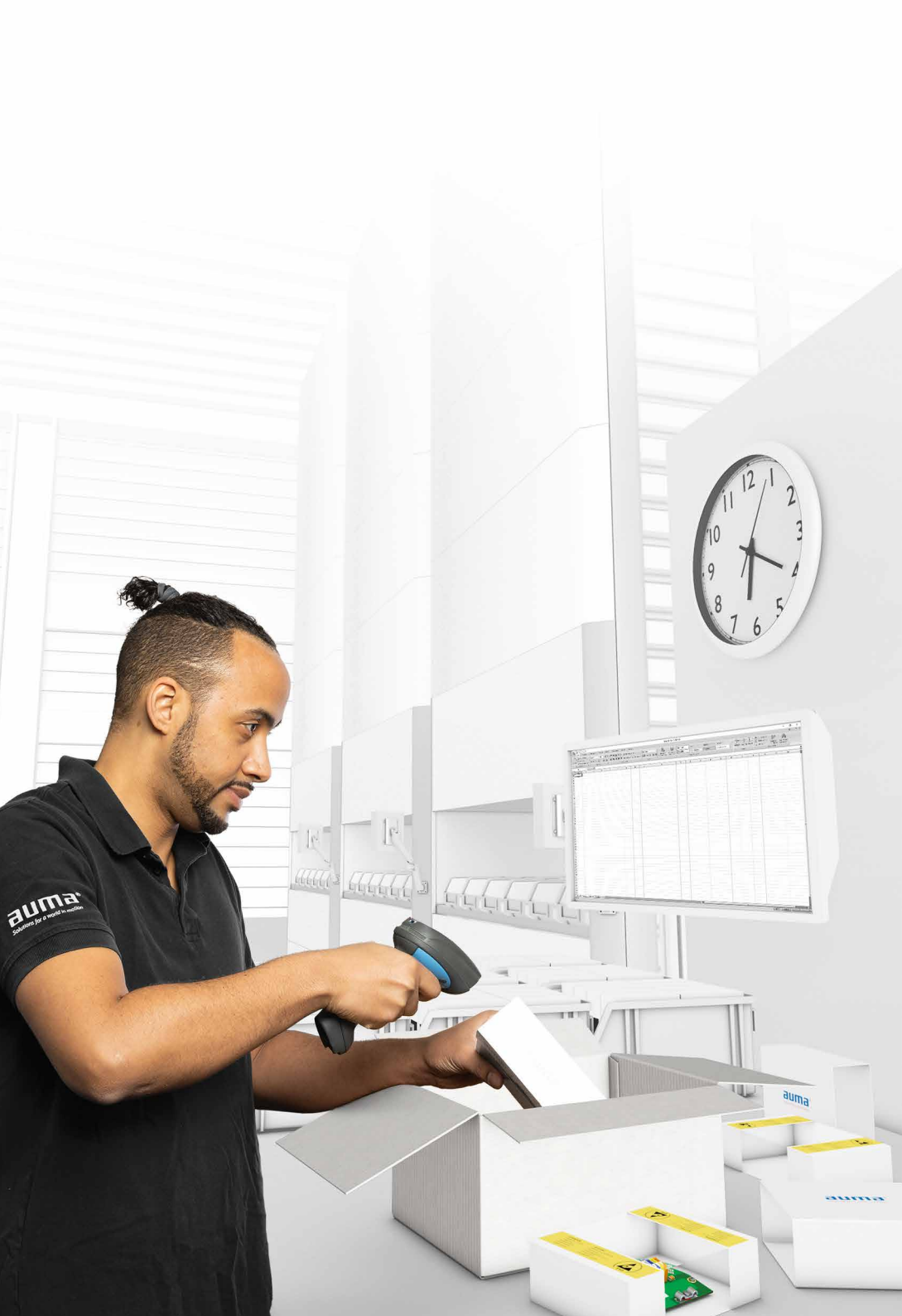
## Your AUMA Plus

- + Guaranteed manufacturer quality
- + High availability
- + Fast delivery
- + Worldwide dispatch
- + Individual consulting
- + Long-term security of investment
- + High useful life of the plant

» Most spare parts are directly on stock and can be sent straight away.«

Dustin Grant  
AUMA Service





**auma**  
Solutions for a world in motion

Item ID	Quantity	Status	Location	Barcode
001	10	In Stock	Warehouse A	1234567890
002	5	Low Stock	Warehouse B	2345678901
003	20	Out of Stock	Warehouse C	3456789012
004	15	In Stock	Warehouse A	4567890123
005	8	In Stock	Warehouse B	5678901234
006	12	In Stock	Warehouse C	6789012345
007	3	Low Stock	Warehouse A	7890123456
008	7	In Stock	Warehouse B	8901234567
009	18	In Stock	Warehouse C	9012345678
010	4	Low Stock	Warehouse A	0123456789



## Advice is our top priority

With joint efforts, we will identify your requirements, coordinate delivery and cater for fast replacement.

Of course, it will be a pleasure to advise you with spare parts stock for your standard devices. We will further assist you in ensuring high plant availability and anticipating emergencies – at a calculable budget.

## Our performance scope for spare parts & accessories

### STANDARD SERVICES

- Individual technical consulting
- Determination of suitable spare parts
- Spare parts and accessories from one source
- Worldwide coordination of spare parts logistics for on-site service interventions
- Worldwide supply

### OPTIONAL SERVICES

- Express delivery
- Delivery on time
- On-site delivery
- Individual consulting for spare parts stock
- Customer-specific marking of spare parts

## Emergency service

If you require replacement for a complete actuator at short notice in exceptional cases, please contact us immediately. We manufacture your replacement device to suit your needs at your precise technical specifications.

## Our performance scope for emergency service

### STANDARD SERVICES

- Individual technical consulting
- Specification of replacement actuator
- Manufacture and assembly
- Complete test bench acceptance test
- Torque setting at test bench
- Professional setting of operational parameters
- Creation of required documentation
- Worldwide supply

### OPTIONAL SERVICES

- Customer-specific parametrisation and setting
- Customer-specific painting of actuator
- Activation of special parameters
- Express delivery
- Alternative delivery, e.g. directly by the AUMA service experts



## Our classification for spare parts supply

Depending on the spare part, different previous knowledge and qualifications are required to ensure correct assembly and safe operation. For this reason, we have subdivided our spare parts portfolio in the following categories:

### ■ Spare parts for customer assembly

#### ■ Sub-assemblies and sets for customer assembly

Pre-manufactured sub-assemblies and practical spare parts set, e.g. seal kits and ready-to-connect motor kits are reasonably designed for the device types and facilitate spare parts stock.

#### ■ Spare parts for certified users

These spare parts require special professional knowledge for dismantling and assembly. They are only available with the appropriate qualifications.

#### ■ Spare parts for the AUMA Service

Sensitive electronics sub-assemblies or components for explosion-proof actuators and SIL applications may only be replaced by the AUMA Service due to product liability and safety reasons.

## Combinable services

The following services may also interest you:



#### **Maintenance management**

Ensure long-term availability



#### **Revisions & shutdown service**

Complete service from experts



#### **Retrofit**

Ready for the future



#### **AUMA Academy**

Fit for the job



AUMA Service – simply more performance

## Worldwide close to you

More than 70 countries – One Service.  
Our services support you all around the globe. Wherever your installation – AUMA Service experts are always close to you.

Benefit from our global AUMA sales and service network. Detailed contact data is available on our website.

**[www.auma.com](http://www.auma.com)**

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 AUMA Service Worldwide

