



Troubleshooting & corrective actions



Fast support
thanks to
experienced
experts

TROUBLESHOOTING & CORRECTIVE ACTIONS

Fast support thanks to experienced experts

Both, you and us, have a common objective: Minimise downtimes within your plant

Fast and competent

Our service network is nationwide. In the event of failure, our experienced and continually trained experts will be on your site for intervention without delay. They are perfectly equipped with special tools, measurement equipment and spare parts to ensure efficient fault analysis and professional repair.

Long-term safety

During troubleshooting, we do not merely examine the actuator, but also both process and communication with the DCS. Our objective is the permanent elimination of the cause of fault or error.



Your AUMA Plus

- + Minimum downtimes
- + Avoiding follow-up costs
- + Reliable long-term operation
- + New parts under warranty
- + Clear documentation
- + Optimum performance of your plant

» I know all AUMA type ranges by heart. This helps to quickly identify the cause of the fault.«

Sven Wunsch
AUMA Service



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Solutions for a world in motion

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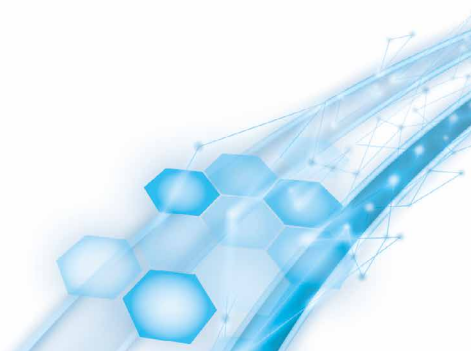
Our performance scope for troubleshooting & corrective actions

STANDARD SERVICES

- Examination of the device including the application on site
e.g. ambient conditions, valve, process, DCS
- Fault detection and corrective actions directly on site
- If required, replacement of parts and repair
- Professional parametrisation and setting
- Performing functional testing and test runs
- Digital device recording
- Creation of required documentation

OPTIONAL SERVICES

- Enabling and setting of special parameters,
e.g. positioner, process controller, optimisation parameters, interlocks
- Functional upgrades and conversions including documentation
updates, e.g. mechanical position indicator, I/O interface
- Process optimisation
- Instruction of the operating personnel on site



Combinable services

The following services may also interest you:



Fieldbus & communication

To ensure correct process control



Spare parts & accessories

Reliable replacement guaranteed



Repair & corrective maintenance

In the best hands



AUMA Academy

Fit for the job



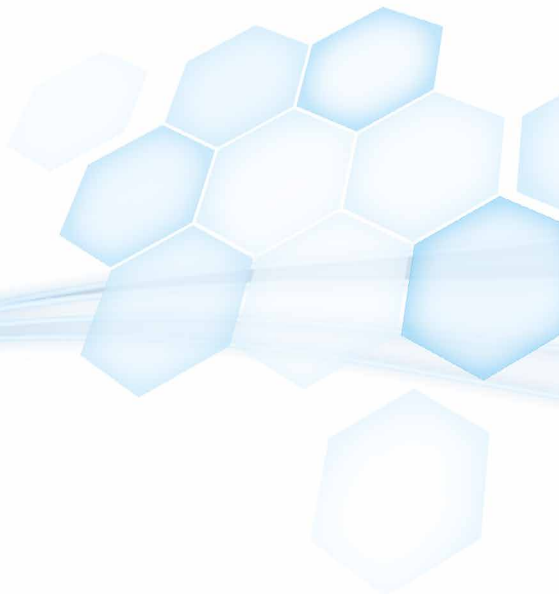
Maintenance management

Ensure long-term availability



Digital PLUS services

Asset Management made easy



AUMA Service – simply more performance

Worldwide close to you

More than 70 countries – One Service.
Our services support you all around the
globe. Wherever your installation – AUMA
Service experts are always close to you.

Benefit from our global AUMA sales and
service network. Detailed contact data is
available on our website.

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