

**Auma Leadership, Participation
& Consultation Policy**



The objective of this Policy statement is to demonstrate Senior Management commitment to the success and continual improvement of our Business Management System. It is the Policy that links all other Policies within our operation. To ensure success and continual effectiveness of the system we will do the following:

- Promote and enhance customer satisfaction
- Ensure policy is established, communicated, understood and implemented
- Ensure strategic direction of the organisation is established and communicated
- Ensure objectives are established and achieved
- Promote risk based thinking and improvement throughout the business whilst addressing any risk or opportunity
- Ensure resources are available for effective management of the Business Management System
- Communicate the importance of effective business system management and conformity with it
- Ensure the Business Management System achieves the intended results then review and report on its performance
- Assign responsibility for Business Management System control
- Engage, direct and support employees to contribute to an effective Business Management System
- Promote improvement
- Support other management roles in their demonstration of leadership
- Ensure the requirements of the standard, the system, statutory and regulatory obligations are met
- Ensure all processes achieve their intended outcome
- Ensure the establishment of safety consultation and participation practices

Signing this policy is demonstration of the commitment to its objective. It is the responsibility of the following individuals to ensure communication, understanding and implementation by all employees, sub-contractors and contractors under their control or influence.

Signed:

Paul Hopkins
(Managing Director)

Jayne Warren
(Finance Manager)

Steve Penney
(Commercial
Manager)

Colin Borrows
(Service Delivery
Manager)

Reviewed: 24/06/2019
Review Period 12 months